



Customer Service & Cashier Training

SKILLS TRAINING CENTRE 2019

Get the right foundation for a career in Canada's retail industry! Our interactive learning course includes role-playing, group activities and educational videos.

COURSE INFORMATION

3-day course fee: \$350

Time: 9:30 am – 3:30 pm

See our Course Schedule at dcrs.ca/STC for upcoming start dates and locations

REGISTER TODAY

Email your full name, phone number and email address to skillstraining@dcrs.ca

OUTCOMES

- ✓ Gain comprehensive knowledge of the duties and responsibilities of a customer service representative and cashier in the retail industry
- ✓ Develop skills in engaging with customers and handling their inquiries effectively
- ✓ Get basic knowledge of cash handling procedures and field-related technologies
- ✓ Prepare to enter the workforce with the skills and knowledge of a frontline customer service representative
- ✓ Get hands-on practice using the latest cash registers

Learn more about all our Skills Training Centre courses

Contact us at **604-547-2010**, email skillstraining@dcrs.ca and visit our website at dcrs.ca/STC