



**DIVERSE***city*  
community resources society

*Everyone Belongs Here*



**At DIVERSEcity, we help newcomers  
and other diverse communities  
build the life they want in  
Canada.**

Our free, multilingual programs and services in settlement, language, employment, community engagement and mental health can provide you with information, skills and connections for your journey toward success and belonging.

As a registered charity in Surrey and the Lower Mainland with a 42+ year history, we value the strengths found in our differences, and our message is clear — **everyone belongs here.**

**FREE  
SERVICES**

**CHILDREN,  
YOUTH, ADULT  
& SENIORS  
PROGRAMS**

**GET HELP IN  
YOUR  
LANGUAGE**

#EVERYONEBELONGSHERE

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# Build the life you want in Canada.

## Settlement Support for Newcomers

Settlement services are the foundation of DIVERSEcity’s mission to inspire belonging by empowering newcomers to Canada. We provide immigrants and refugees with free and multilingual information, support and workshops so they can build the life they want in Canada.

### New to Canada? We can help you:

- Create a settlement plan for you to succeed and find belonging
- Connect to community, housing, parenting, English language and employment resources
- Fill out government application forms and access supports like the Canada Child Tax Benefit
- Navigate the health care and education systems
- Get specialized case management support if you face trauma or complex barriers



“DIVERSEcity motivated me. Whenever I’m stuck or I don’t know what to do, my settlement worker would give me information. She motivated me, saying don’t worry, everything will be OK. I don’t have anyone else to share my problems with, and DIVERSEcity is available every time.”

— GAGANDEEP

WATCH OUR SETTLEMENT SERVICES VIDEO →



## Children and Families

### Are you a newcomer family with children?

- Our Multicultural Outreach Program will help you connect to community programs for your children.
- First Steps Early Years supports refugee children and their parents, through early childhood education.
- Our IMPACT Parenting Program offers support, tips and friendship.



## Youth

### Come together with diverse youth (13–24).

- Our DIVERSEyouth programs will improve your skills and confidence, and help you meet new friends.
- For young refugees dealing with trauma or multiple barriers, RISE Youth offers specialized case management support.



## Seniors

### Stay active and connected as a senior.

- Our seniors services encourage you to stay healthy and active, connect to your community and access resources.
- Get one-on-one settlement services as a senior, and additional support if you’re a caregiver for seniors.
- Better at Home is a fee-based service in partnership with the United Way that offers in-home support for seniors in Surrey, BC.



## Refugees

### Are you facing complex challenges settling in?

- Our RISE program offers multilingual and trauma-informed services.
- Get one-on-one case management support for you and your family, including accompanying you to appointments, and helping you access benefits and resources.



## Non-Permanent Residents

### We can help you succeed in Canada.

- Our BC Settlement Services support temporary residents, international students, provincial nominees, refugee claimants and naturalized citizens.
- Get help with the immigration process, settlement support and employment services.



## LGBTQ+ Newcomers

### Are you an LGBTQ+ newcomer?

- Get one-on-one support if you are a permanent resident.
- Join our peer support group, Together Now, open to LGBTQ+ newcomers of any immigration status.



# Build the career you want. We can help.

## Employment Help for Youth and Adults

For newcomers, youth and underserved adult communities, finding a job can be a challenge due to language barriers, lack of experience and foreign credential recognition. But a good job is a critical step in building their lives in Canada. DIVERSEcity’s certified employment specialists help diverse jobseekers create an action plan, setting them up for success in the Canadian workplace.

### Our free employment programs can offer you:

- One-on-one career coaching and support
- Job search strategies and resumé help
- Training, skills upgrading and post-secondary education
- Workshops on job and life skills, plus tips from our [GetintheKnow.ca](#) workplace website
- Work experience, mentorship and connections with employers



WATCH OUR SKILLS  
TRAINING CENTRE VIDEO



## DIVERSEcity Skills Training Centre

DIVERSEcity Skills Training Centre offers specialized training courses to help Canadian and immigrant jobseekers enter the workforce with in-demand skills and confidence.

- Virtual and in-person courses are one to five days in length and are taught by industry experts.
- Courses are focused on job-ready skills such as computer and customer service skills.
- Courses are fee-based but subsidies are available via WorkBC.



## Language and Literacy Programs

Learning English is an important first step to reaching your goals in Canada. We offer a range of free English language classes for newcomers to improve their English, increase their knowledge of Canada, build their confidence and form new friendships.

- Our Language Instruction for Newcomers to Canada (LINC) program will help you learn English with classes ranging from literacy to Canadian Language Benchmark (CLB) 6.
- LINC Assistance and Readiness Classes (LARC) are available if you need one-on-one support to prepare for regular LINC classes.
- English Conversation Circles will help you improve your English speaking skills.
- Plus, we offer childminding with a strong early childhood education curriculum for LINC students with young children.

## Language Testing Centre

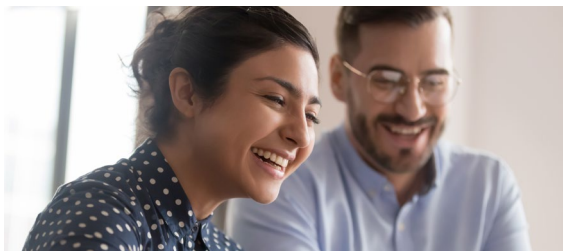
Applying for permanent residency or citizenship? Need a language test? DIVERSEcity’s Language Testing Centre in Surrey is one of the leading language testing centre sites in BC, with computer-delivered tests for CELPIP (Canadian English Language Proficiency Index Program or CAEL (Canadian Academic English Language) testing.



## Youth Employment

### Need job support and are aged 15–30?

- Our Future Leaders program offers career exploration, job search skills, skills training, plus employment opportunities.
- Our Future Troopers program focuses on career skills and training for youth.
- Start it Right! is a career program for temporary residents and international students.



## Adult Employment and Training

### Get skills and training as a diverse adult.

- Our HEAL for Work Program supports survivors of violence and trauma to get back into the labour market.
- Our SAHARA Employment Program helps men with multiple barriers re-establish their careers.
- We offer other training programs focused on skills development in remote work, childcare and more.



## Self-Employment

### Plan, start and grow your business.

- Our Immigrant Entrepreneur Program offers one-on-one consultation, business plan workshops and a business startup bootcamp.
- Our CWB Business Incubator for Women Makers and Creators can help you turn your talents into entrepreneurship.



# Everyone needs help sometimes.

## Mental Health and Healing for You and Your Family

In everything we do at DIVERSEcity, our approach is about supporting the wellbeing of the whole person, helping them where they are at in their personal journey. When it comes to issues of mental health, substance use and domestic violence, we offer free, compassionate, culturally informed and confidential counselling and support services in Surrey, Delta, White Rock and Langley.

### We can help you:

- Access clinical counselling and resources within DIVERSEcity and in the community
- Join programs and attend workshops to support your personal growth, health and empowerment
- Navigate the mental health and substance use systems
- Get culturally informed support that meets you where you are in your journey



## Community Programs

Our Community Programs support newcomers in finding that sense of community and belonging. One of the most important steps in your personal journey is to build connections in your local community.

- Our Community Kitchen programs will teach you about healthy foods, cooking and food safety, while meeting new people.
- Learn to grow your own food in our two Community Gardens in Surrey.
- Our Volunteer Program will help you give back to your community, while learning new skills and making connections.
- Get to know your local community and country better through our Welcome to BC field trips and events.
- Get ready to take your citizenship test with our Canadian Citizenship Preparation and Civic Engagement Course and Conversations for Citizenship classes.



## Mental Health

### We are here to help your family.

- Our Family Counselling provides counselling and support services to improve your family relationships.
- Our Child and Youth Mental Health Counselling program helps children and youth learn skills to manage symptoms of anxiety, depression and other mental health issues.



## Substance Use

### Need support with alcohol or substance use?

- Our Substance Use Counselling offers compassionate, culturally informed individual and group support.
- Our Journeys program provides community-based counselling and outreach for people dealing with concurrent mental health and substance use issues.



## Violence Prevention

### Empowering you to safety.

- Our Stopping the Violence Counselling and Outreach for women uses trauma-informed therapeutic approaches to support you in your healing journey.
- For children who witness or experience violence, our PEACE program provides supportive counselling.
- Our SAFE Community Clinical Counselling helps youth at risk of being recruited into gangs.

WATCH OUR COMMUNITY PROGRAMS VIDEO



# We speak your language!

Arabic	عربي	Kinyamulenge	Kinyamulenge
Burmese	ဗမာ	Kinyarwanda	Kinyarwanda
Chinese	中文	Kirundi	Kirundi
English	English	Korean	한글
French	Français	Punjabi	ਪੰਜਾਬੀ
Hindi	हिन्दी	Spanish	Español
Karen	ကဠိ	Swahili	Kiswahili

## Interpretation and Translation Services

DIVERSEcity Interpretation & Translation Services, a fee-based social enterprise, provides services in 88+ languages, including rare ones and ASL. We help individuals and organizations communicate without barriers in social services, health care, the courts and business.



DIVERSEcity recognizes that our work takes place on the ancestral, traditional and unceded territories of the SEMYOME (Semiahmoo), q̓íçáý (Katzie), k̓íkw̓ə́ləm (Kwkwetlem), q̓íçáý (Kwantlen), q̓íçéyt (Qayqayt), x̓m̓əθk̓ə́y̓əm (Musqueam) and the sc̓əwaθən məsteyəx̓w (Tsawwassen) First Nations. The knowledge, traditions and ongoing contributions of these communities are significant in providing context to the work we do, and DIVERSEcity recognizes the importance that reconciliation has in building truly inclusive and strong communities.

## Our locations

**DIVERSECITY SURREY COMMUNITY CAMPUS**  
13455 76 AVENUE,  
SURREY, BC

**DIVERSECITY NEWTON TOWN CENTRE CAMPUS**  
#1107 – 7330 137 STREET,  
SURREY, BC

**DIVERSECITY CITY CENTRE CAMPUS**  
#202 – 10070 KING GEORGE BLVD.,  
SURREY, BC

**FIRST STEPS CENTRE**  
#201 – 7380 KING GEORGE BLVD.,  
SURREY, BC

To learn more about DIVERSEcity programs, visit [dcrs.ca](https://dcrs.ca).

## Get involved!

Work with us

[dcrs.ca/joinourteam](https://dcrs.ca/joinourteam)

Volunteer with us

[dcrs.ca/volunteer](https://dcrs.ca/volunteer)

Donate to DIVERSEcity

[dcrs.ca/donate](https://dcrs.ca/donate)

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