



For *People.*  
For *Communities.*

**At DIVERSEcity, strengthening communities starts with helping people build the life they want.**

**We listen with open hearts and minds to connect you to inclusive, innovative and culturally safe programs and services as you navigate your life in Canada.**

**From resources for your education and employment goals, to your health and wellbeing, we are here to support you and your family in your journey.**

**FREE  
SERVICES**

**GET HELP  
IN YOUR  
LANGUAGE**



#FORPEOPLEFORCOMMUNITIES

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# Build the life you want in Canada.

## Settlement Support for Newcomers

We provide immigrants, refugees and other newcomers with free and multilingual information, support and workshops so they can build the life they want in Canada.

### New to Canada? We can help you:

- Create a settlement plan for you to succeed and find belonging
- Connect to community, housing, parenting, English language and employment resources
- Fill out government application forms and access benefits like the Canada Child Benefit
- Navigate the health care and education systems
- Get specialized case management support if you face trauma or complex barriers



“

*DIVERSEcity motivated me. Whenever I'm stuck or I don't know what to do, my settlement worker would give me information. She motivated me, saying don't worry, everything will be OK. I don't have anyone else to share my problems with, and DIVERSEcity is available every time.”*

— GAGANDEEP

WATCH OUR NEWCOMER  
SETTLEMENT SERVICES VIDEO



## Children and Families

### Are you a newcomer family with children?

- Our Multicultural Outreach Program for Families will help you connect to information and services for your children.
- Our HIPPY, IMPACT and Early Years Outreach programs support children and their parents with early childhood education.
- We also offer a Behaviour Intervention Program for Families and immunization workshops.



## Youth

### Grow your skills and connect with others.

- Our Newcomer Settlement Services can support children, teenagers and your whole family.
- For young refugees dealing with trauma or multiple barriers, RISE Youth offers specialized case management support.
- We also offer a School's Out program and camp at some local schools.



## Seniors

### Stay active and connected as a senior.

- Our Seniors Services encourage you to stay healthy and active, enjoy new friendships, connect to your community and access resources.
- Get one-on-one settlement services as a senior, and additional support if you're a caregiver for seniors.
- Better at Home, in partnership with the United Way, offers in-home support for seniors in Surrey, BC.



## Refugees and Refugee Claimants

### Are you facing complex challenges?

- Our RISE program offers one-on-one case management support, including accompanying you to appointments, and helping you access benefits and resources.
- Our Safe Haven program supports refugee claimants as well as asylum seekers with settlement, housing, counselling and employment help.



## Non-Permanent Residents

### We can help you succeed in Canada.

- Our BC Newcomer Services Program supports temporary residents, international students, provincial nominees, refugee claimants and naturalized citizens with the immigration process, settlement support and employment services.
- We support migrant workers with support and resources.



## LGBTQ+ Newcomers

### Are you an LGBTQ+ newcomer?

- Get one-on-one support if you are a permanent resident.
- Join our peer support group, Together Now, open to LGBTQ+ newcomers of any immigration status.



# Build the career you want. We can help.

## Employment Help for Youth and Adults

For newcomers, youth and underserved adult communities, finding a job can be a challenge due to language barriers, lack of experience and foreign credential recognition. But a good job is a critical step in building their lives in Canada. DIVERSEcity's certified employment specialists help diverse jobseekers create an action plan, setting them up for success in the Canadian workplace.

### Our free employment programs can offer you:

- One-on-one career coaching and support
- Job search strategies and resumé help
- Training and skills upgrading
- Workshops on job and life skills
- Work experience, mentorship and connections with employers



↓ WATCH OUR DIVERSECITY SKILLS  
TRAINING CENTRE VIDEO



## Language and Literacy Programs

Learning English is an important first step to reaching your goals in Canada. We offer a range of free English language classes for newcomers to improve their English, increase their knowledge of Canada, build their confidence and form new friendships.

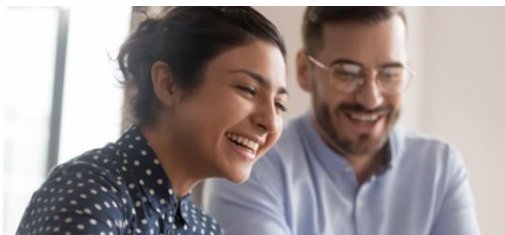
- Our Language Instruction for Newcomers to Canada (LINC) program will help you learn English with classes ranging from literacy to various Canadian Language Benchmark (CLB) levels.
- English Conversation Circles will help you improve your English speaking skills.
- Plus, we offer childminding with a strong early childhood education curriculum for LINC students with young children.



## Youth Employment

### Need job support and are aged 15–30?

- Our Future Leaders program offers career exploration, job search skills, skills training, plus employment opportunities.
- Our Future Troopers program focuses on career skills and training for youth.
- Our Start it Right program enhances skills for youth of any immigration status.



## Supported Employment

### Get skills and training as a diverse adult.

- Our HEAL for Work Program supports survivors of violence and trauma to get back into the labour market.
- Our SAHARA Employment Program helps men with multiple barriers re-establish their careers.
- We also offer credential recognition programs and skills training programs in various industries.



## Self-Employment

### Plan, start and grow your business.

- Our Diverse Entrepreneurs Business Incubator offers one-on-one consultation, business planning workshops and business startup guidance.
- Take part in business pitch competitions and connect with other entrepreneurs.

## DIVERSEcity Skills Training Centre

DIVERSEcity Skills Training Centre offers specialized training courses to help Canadian and immigrant jobseekers enter the workforce with in-demand skills and confidence.

- In-person and online courses are one to five days in length and are taught by industry experts.
- Courses are focused on job-ready skills such as computer and customer service skills.
- Courses are fee-based but subsidies are available via WorkBC.

“ I took DIVERSEcity's Essential Computer Skills for the Workplace training as a WorkBC/YWCA client last year and totally loved it! I was hired because of this course!”

— SHANNON

## Language Testing Centre

Applying for permanent residency or citizenship? Need a language test? DIVERSEcity's Language Testing Centre in Surrey is one of the leading language testing centre sites in BC, with computer-delivered tests for CELPIP (Canadian English Language Proficiency Index Program).





# Heal, connect and thrive!

## Mental Health and Healing for You and Your Family

In everything we do at DIVERSEcity, our approach is about supporting the wellbeing of the whole person, helping them where they are at in their personal journey. When it comes to issues of mental health, substance use and gender-based violence, we offer free, compassionate, culturally informed and confidential counselling and support services in Surrey, Delta, White Rock and Langley.

### We can help you:

- Access clinical counselling and resources within DIVERSEcity and in the community
- Join programs and attend workshops to support your personal growth, health and wellbeing
- Navigate the mental health and substance use systems
- Get culturally informed support that meets you where you are in your journey



## Citizenship, Food Security and Community Programs

As we help people and communities thrive, DIVERSEcity has developed programs promoting community, belonging and sustainability!

- Learn to grow your own food in our Hazelnut Meadows Community Garden in Surrey, and learn to cook healthily and safely through our Community Kitchen programs.
- Get ready to take your citizenship test and become an engaged citizen in your community with our Canadian Citizenship Preparation and Civic Engagement Course and Conversations for Citizenship weekly classes.
- Our Volunteer Program will help you give back to your community, while learning new skills and making connections.
- Join our Youth for People and the Planet leadership and micro-grant program in communities across BC to advance change.
- Are you the leader of a non-profit grassroots organization? We can help your grow through our BUILD BC-Yukon Program.



## We speak your language!

Arabic	عربي	Korean	한글
Burmese	ဗမာ	Pashto	پښتو
Chinese	中文	Punjabi	ਪੰਜਾਬੀ
Dari	دری	Spanish	Español
English	English	Swahili	Kiswahili
Hindi	हिन्दी	Tigrinya	ትግርኛ
Karen	ကရင်	And more!	



## Mental Health

### We are here to help your family.

- Our Family Counselling provides counselling and support services to improve your family relationships.
- Our Child and Youth Mental Health Counselling helps children and youth learn skills to manage symptoms of anxiety, depression and other mental health issues.
- SAFE Community Clinical Counselling helps youth and their families.



## Substance Use

### Need support with alcohol or substances?

- Our Substance Use Counselling offers compassionate, culturally informed individual and group support.



## Gender-Based Violence Services

### Empowering you to safety.

- Our Stopping the Violence Counselling and Outreach and other services for women use trauma-informed therapeutic approaches to support you in your healing journey.
- Sexual Violence Support Services help you access the resources you need to heal.
- For children who witness or experience violence, our PEACE program provides supportive counselling.

LEARN MORE ABOUT  
DIVERSECITY! ↓



## DIVERSEcity Interpretation and Translation Services

DIVERSEcity Interpretation and Translation Services, a fee-based social enterprise, provides services in 100+ languages, including rare ones and ASL. We help individuals and organizations communicate without barriers in social services, health care, the courts and business.



## Our locations

DIVERSECITY SURREY COMMUNITY CAMPUS  
13455 76 AVENUE,  
SURREY, BC V3W 2W3

DIVERSECITY NEWTON TOWN CENTRE CAMPUS  
#1107 – 7330 137 STREET,  
SURREY, BC V3W 1A3

DIVERSECITY WEST CAMPUS  
#201 – 7485 130 STREET,  
SURREY, BC V3W 1H8

## Get involved!

Work with us  
[DCRS.CA/JOINOURTEAM](https://DCRS.CA/JOINOURTEAM)

Volunteer with us  
[DCRS.CA/VOLUNTEER](https://DCRS.CA/VOLUNTEER)

Donate to DIVERSECITY  
[DCRS.CA/DONATE](https://DCRS.CA/DONATE)



*DIVERSECITY recognizes that our work takes place on the ancestral, traditional and unceded territories of the SEMYOME (Semiahmoo), q̓ícəy̓ (Katzie), kʷikʷəłəm (Kwikwetlem), q̓ʷa:n̓əłən (Kwantlen), q̓iqéyt (Qayqayt), xʷməθkʷəy̓əm (Musqueam) and sc̓əwaθən məsteyəxʷ (Tsawwassen) First Nations. The knowledge, traditions and ongoing contributions of these communities are significant in providing context to the work we do, and DIVERSECITY recognizes the importance that reconciliation has in building connected, stronger and healthier communities.*



Let's do our part to  
protect our planet.  
Please recycle or  
forward this to  
someone you think  
might be interested.

